University Housing & Mustang Village
Frequently Asked Questions
The Mustangs Bus Route runs:

Monday - Friday

7:00 am - 10:00 pm

The bus arrives at designated stops every 10 minutes between the hours of 7:00am to 12:00pm, and every 20 minutes between the hours of 12:00pm to 10:00pm.
Mustang Village Amenities

5005 Lake Park Drive, Wichita Falls, TX 76302

3 bed / 3 bath
$2,400 per Semester
Contracts are from August 19, 2014-May 8, 2015
*Summer Housing at Mustang Village Available*

**Apartment Features**

- Completely Furnished
  - Full Size Bed
  - Dresser
  - Desk
  - Desk Chair
  - Couch
  - Dining Table
  - All Appliances
- Oversized Walk In Closets
- Air Conditioning
- Cable Ready
- Ceiling Fan(s)
- Dishwasher
- Microwave
- Washer & Dryer In Unit
- Paid Utilities:
  - Electric
  - Cable TV
  - Water
  - High Speed Internet (Wireless can be accessed by purchasing a router.)

**Community Features**

- Clubhouse
- Fitness Center
- High Speed Internet Access
- Basketball Court(s)
- Swimming Pool
- Fire pit and grilling area
- Coffee Bar
- Recreation Room: Air Hockey, Pool Tables, Poker Tables
- Mustangs Shuttle
- MSU Housing Staff
- MSU Police Security
University Housing at Mustang Village Frequently Asked Questions

- **Fall 2014 Move In:** August 19, 2014 from Noon-8:00pm; (Need Mustang Village Clubhouse Hours). You can check in any day after that, but will only be able to check in during the hours the clubhouse is open.

- **I was assigned to Mustang Village through University Housing. What does this mean?**
  
  - University Housing is experiencing unprecedented demand for the Fall 2014 semester. One of the solutions was for the University to sublease beds at Mustang Village, and offer them to students as part of University Housing.

- **Do I need to go to Mustang Village and sign a lease?**
  
  - No. University Housing has already signed the lease on your behalf. Therefore, you do not need to sign anything other than your normal paperwork with University Housing.

- **How will I be billed and pay my rent?**
  
  - University Housing will still bill your MSU Student Account just like when you lived in Pierce/Killingsworth/McCullough-Trigg/Sunwatcher/Sundance. You will still pay the University Business Office for your room and board just like you did when you were on-campus.

- **Will my financial aid still help with my rent at Mustang Village?**
  
  - Yes. If you are receiving financial aid from MSU, nothing will be different in regards to how to pay your rent. Since we are able to bill your student account for your room at Mustang Village, your financial aid would work the same way it did when you lived in a different building on campus.

- **I heard residents of Mustang Village will have to pay their electric bill next year. Does that mean I will also have to pay my electric bill?**
  
  - No. This is one of the benefits to being under MSU’s master lease. MSU is paying your electric bill for you as part of your lease with us. The $2,400 semester rate you pay includes electric, water, internet, and cable. **No extra bills will need to be paid.**

- **Do I have wireless internet?**
• Each room has access to a hook up for the wired internet. However, you can bring a wireless router and set up your own wifi.

**What about meal plans?**

• While living at Mustang Village, you are not required to have a meal plan. However, you can still sign up for any available meal plan offered through the university.
  o For the first time ever, we will be offering a 5 meal per week plan in the University Dining Hall that is available to apartment residents. This is a great way to get some meals included while still giving you the flexibility to cook some of your own meals at your apartment.

• *Do I have to take the Mustangs Shuttle to campus, or can I drive to campus?*

  o No. You are not required to ride the Mustang Shuttle to campus, but can if you wish. The Mustang Shuttle is free to any students who show their MSU student ID Card. You may also drive to campus, but will need to get a commuter parking pass in order to park in commuter lots.

• *Can I have a pet in Mustang Village?*

  o No. Since you are officially living with University Housing at Mustang Village, you are still bound by the MSU Housing Handbook and Policies. Therefore, with the exception of small fish, pets are not permitted in MUSTANG VILLAGE.

• *Are there quiet hours at Mustang Village?*

  o There are no set quiet hours, but noise levels are expected to be kept at a reasonable level at all times.

• *Are there guest/visitation hours at Mustang Village?*

  o Just like Sunwatcher Village and Sundance Court, no uniform visitation hours exist in MUSTANG VILLAGE. Residents are responsible for the behavior of their guests in regards to violations of University policies and federal, state, and local laws. Overnight guests are allowed to stay up to three consecutive nights without prior consent. Guests staying more than three nights must be approved by the Hall Director.

• *Can I have alcohol in my apartment?*

  o Since you are a resident of MSU Housing, you are under the same rules as residents in Sunwatcher Village and Sundance Court. Therefore, alcohol is only permitted in an apartment if the following terms are met: All residents of the apartment are 21
years of age and older. All guests in apartment, at time of consumption, are 21 years of age and older. Nothing larger than individual bottles is permitted. Kegs, party balls, and similar items are not allowed. Consumption must take place in the confines of the apartment, no alcohol is allowed in any public area of the apartment complex.

- **Will security be provided by the University?**
  
  o Yes. The Midwestern State University police will routinely make rounds in the apartment complex as part of their shift duties.
  o MSU Housing staff will make nightly rounds at the complex.

- **Are residents at Mustangs Village under the same rules as “on-campus” residents?**
  
  o Yes. Residents assigned to Mustangs Village by the Office of Housing are required to abide by Housing policies as stated in the Residence Life Handbook (http://www.mwsu.edu/Assets/documents/housing/Handbook1314.pdf). Any violations of either the MSU Student Code of Conduct or specific Housing policies will be referred to the Office of Housing for adjudication through the campus judicial process.

- **How will I be involved as an “on-campus” resident while living “off-campus”?**
  
  o A Hall Director will be assigned to oversee the resident life activities for our residents. In addition to the Hall Director, there will be two Resident Assistants living at the complex as well. The RAs will plan social events at the complex, keep you informed of campus events, and assist you with any concerns that you may have.

- **What is the mailing address for Mustang Village?**
  
  o The address is:
    
    Student Name
    5005 Lake Park Dr. Apt # A/B/C
    Wichita Falls, TX 76308

- **Where would I pick my mail and packages?**
  
  o Your mail will go to the mailboxes by the clubhouse at Mustang Village. If you receive a package you need to go to the front desk to sign for it and pick it up.

- **Where do I park?**
There are no reserved areas in the Mustang Village parking for residents. You can park in any of the open spots around the complex.

- **Do I need to get a special decal for parking around the University?**
  
  Yes. Residents that live in Mustang Village need to get a commuter parking pass with the police station that will include a map with the designated areas.

- **Who is my RA? How do I contact them?**
  
  - Jacob Starkey - Room TBD
  - Laura Galbraith - Room TBD

- **What are the Clubhouse Hours? Who do I contact after hours for emergencies?**
  
  - Mustang Village Clubhouse
    - Monday-Friday 9a-8p
    - Saturday 10a-6p
  - Sunday 1p-6p Call 940-867-6595 after hours for assistance

- **What do I do if I’m locked out of my apartment?**
  
  - Try and contact your roommate first.
  - Go to the Mustang Village Clubhouse during office hours
    - Monday-Friday 9a-8p
    - Saturday 10a-6p
    - Sunday 1p-6p
  - Call 940-867-6595 after hours for assistance

- **What do I do if I have a maintenance request (AC out, something is broken, lights out, appliances not working, etc)?**
  
  - Go to the Mustang Village Clubhouse during office hours
    - Monday-Friday 9a-8p
    - Saturday 10a-6p
    - Sunday 1p-6p
  - Call 940-867-6595 after hours for assistance

- **Do I have access to the pool?**
  
  - Yes. During Clubhouse hours, the pool is open.
  - No glass containers are permitted, clean up after yourself, and Mustang Village staff can check any or all coolers.